

**1103 East 1500 Road
Lawrence, KS 66046**

January 23, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

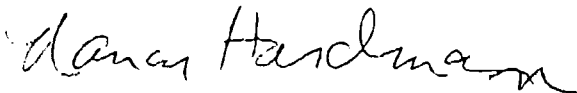
Dear Mr. Ashcroft:

This is to give my approval to the agreement between the Department of Justice and Microsoft. I think the whole lawsuit has ruined the country. Microsoft was one of the major engines of our economy, producing not only a quality product, but providing thousands of jobs. This lawsuit was more the result of sour grapes on the part of Microsoft's rivals than any unethical business practices.

Microsoft has more than tried to meet the demands of the Department of Justice. Microsoft has agreed to help companies better achieve a greater degree of reliability with regard to their networking software; Microsoft has agreed to grant computer makers broad new rights to configure Windows to promote non-Microsoft software programs that compete with programs included within Windows.

This is more than fair. Give your support to Microsoft.

Sincerely,



Nancy Hardman